

Terms and Conditions

Payment By Cash Please present the statement and you will receive a receipt from the cashier.

Payment By Cheque Make cheques payable to the:-
"ACCOUNTANT GENERAL"
All returned cheques will accrue bank charges.

1) All account payments are due 21 days from the date of statement. All services may be withdrawn without notice in the event of non payment of all or part of any account. A reconnection fee and possibly a deposit will be charged for restoration of service.

2) Customers whose service has been withdrawn will be required to pay the total outstanding account balance including current bills and applicable reconnection fee, and deposit fee if required, before the service is restored.

3) Customers in arrears will be liable for all costs, expenses, fees and charges in the collection of such debts. Customers paying current bills may be disconnected based on uncollected amounts for arrears due.

4) Customers will remain liable for all debts incurred on any service held in their names.

Bill Queries All queries should be made within 21 days from due date of bill. Please call (869) 466-3070/(869) 466-1467.
Email: wdskn@sisterisles.kn

Billing Codes A - actual reading
E - estimated reading

Customer Information Please notify us promptly in writing of any changes in names and / or addresses.

Repair / Changes Before you excavate, do any repairs, renovations or refurbishment, call by dialing (869) 466-3070 / (869) 466-1467. Email: wdskn@sisterisles.kn